

गिरीश चन्द्र मुर्मु, भा.प्र.से.

अपर सचिव

**Girish Chandra Murmu, IAS**

Additional Secretary



भारत सरकार  
वित्त मंत्रालय  
वित्तीय सेवाएँ विभाग  
जीवन दीप भवन, तीसरी मंजिल  
१०, पार्लियामेन्ट स्ट्रीट,  
नई दिल्ली-११००१

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November 14, 2016.

Dear *Shri Rishi*,

The Government's decision to demonetize Rs. 500 and Rs. 1000 notes has been accepted well by the citizens of the country and the banks and financial institutions have done commendable work in implementing the same. The banks and the employees are working strenuously to cope with the situation and hope that they will continue to do the same. However, following steps may be considered:-

1. In the event of extra business hours implemented to cope up with the situation, banks may require to make deployment plan of staff on shift basis so that the same person does not work for continuous long hours.
2. Banks may plan and support the officers and employees working in late hours with the arrangements for food and conveyance particularly the safety and security of women employees.
3. Additional infrastructure like more terminals, separate arrangement for cash, exchange and dispensation may be implemented and services of retired persons may also be taken so that the pressure of existing staff may ease and a larger customer base is satisfied.

You are requested to look into the above particularly employment of retired bank staff and payment of remuneration as discussed above and instruct the banker suitably at the earliest.

With regards.

Yours sincerely,

  
(G.C. Murmu)

Shri Rajeev Rishi,  
Chairman, IBA  
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